

C U R R I C U L U M V I T A E

LUGALIA MICHAEL

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Lugalia Michael is a 23-year-old enthusiastic Kenyan male, a self-taught programmer with an ambition to change humanity for the better through the knowledge of IT.

Specialised in:

- Javascript
- HTML
- CSS
- React.js
- Angular
- Node.js

CAREER OBJECTIVES

Performance-driven professional with multitasking skills and fast learning ability so as to ensure quick contribution to your **organization**.

KEY COMPETENCIES

Problem-Solving Skills: The ability to analyze complex problems, break them down into smaller components, and devise effective solutions is highly valued.

Technical Knowledge: Staying up-to-date with the latest technological trends, tools, and frameworks in your area of interest is crucial.

Critical Thinking: Being able to evaluate situations, assess options, and make informed decisions is important for efficient tech-related problem-solving.

Attention to Detail: In tech, precision matters. Paying attention to details can prevent errors and enhance the quality of your work.

Adaptability: The tech field is ever-evolving. Being open to change and quick to adapt to new technologies is a valuable trait.

Communication Skills: Effective communication is key for explaining complex concepts to non-technical stakeholders and collaborating with team members.

Team Collaboration: Many tech projects require collaboration. Being able to work well within a team, share ideas, and support colleagues is essential.

EDUCATION BACKGROUND

INSTITUTIONS ATTENDED	
26.08.2021 -	KISUMU POLYTECHNIC Information Communication Technology. . (Under-graduate)
02.02.2020 – 27.04.2020	El Shadaai Computer College (Credit) <u>Skills Acquired.</u> Microsoft word, Excel, Access, PowerPoint and Publisher. Adobe PageMaker. Internet and E-mail.

PROFESSIONAL WORK EXPERIENCE

MAY 2023: TRAINED ON BASIC COMPUTER SKILLS BY Synfusion [KISUMU]

Designation: Trainee

Awarded a certificate for completing the training.

2020 TO DATE: PERSONAL PROJECTS

Duties and responsibilities;

I have been working on personal projects which included building websites, building hotspots services and managing them including one that I own.

AUG 2021 TO AUG 2021: SAFARICOM [KISUMU]

Designation: SALES

Duties and responsibilities;

Gross and up selling company products and services.

Providing customers with education/awareness and tips on lending and repayments.

Retain customer loyalty.

Gathering and collecting customer feedback/complaints.

Solving customers' challenges.

MAY 2022 TO DATE: BRANDED SOLUTIONS [KISUMU]

Designation: SALES [currently selling ETR machines]

Duties and responsibilities

Sensitizing the general public on an objective given to me.

Solving any issue customers may encounter.

helping a client understand how to use the new etr by offering education on the same.